

Movenda S.p.A. is a software house leader in the development of service platforms for mobile operators, security, and identity fields. It is a "small and fast" company, very competitive in the development of carrier-grade platforms based on international standards (ETSI/GSMA/FIDO/OMA).

Movenda's Management considered it essential to implement within its organizational structure an Integrated Management System, compliant with UNI EN ISO 9001:2015 standard.

The company's objectives for Quality and Safety can be summarized as follows:

- Continuous improvement: experimenting with agile methods of design and development that create an "ecosystem" focused on creating value for the customer and facing changes.
- Customer satisfaction analysis and maximization: Movenda develops products and services compliant with laws and customer requirements. Our management system aims to be both flexible and reliable.
- Involvement of company staff and collaborators in organization management: Movenda aims to increase awareness of how their work can affect the effectiveness of the Management System and customer satisfaction.
- Continuous training of company personnel about the quality, technical standards, binding regulations.

In addition to these high-level objectives, each process has some other specific goals set out in document M.03.08 (Objective Plan).

The CEO, representing the Management, is committed to ensuring the availability of resources and to implementing all necessary actions and communication methodologies to warrant that the policy is kept up to date and is communicated, understood, and shared at all levels of the organization.

Rome, 10.01.2022

CEO signature

